

**To:** Francisco Rodriguez[frodriguez@gesoncall.com]  
**From:** Daly, Eric  
**Sent:** Mon 10/31/2016 4:40:49 PM  
**Subject:** Re: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Thanks. It just seems like she wants to solve the problem and have us keep the part. She needs to understand that the part needs to go back and refund made to you while we investigate separate avenue through EPA.

Regards,

Eric

"We must, indeed, all hang together, or assuredly we shall all hang separately", Benjamin Franklin  
Eric M. Daly  
On-Scene Coordinator/Radiological Response Specialist  
US Environmental Protection Agency- Region II

ERRD/RPB/PPS  
2890 Woodbridge Avenue  
Edison, NJ 08837  
daly.eric@epa.gov  
908-420-1707

On Oct 31, 2016, at 12:25 PM, Francisco Rodriguez <[frodriguez@gesoncall.com](mailto:frodriguez@gesoncall.com)> wrote:

Haven't heard anything back since the email on Friday. Was going to wait until after lunch to touch base with Joan. I will let you know something as soon as I know.

Thanks,

Frank Rodriguez

Response Manager

Guardian Environmental Services

70 Albe Drive

Newark, DE 19702

[frodriguez@gesoncall.com](mailto:frodriguez@gesoncall.com)

Cell: 302-803-1191

Office: 302-918-3070

Fax: 302-834-1959

**From:** Daly, Eric [<mailto:Daly.Eric@epa.gov>]

**Sent:** Monday, October 31, 2016 12:22 PM

**To:** Francisco Rodriguez <[frodriguez@gesoncall.com](mailto:frodriguez@gesoncall.com)>

**Subject:** RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Hi Frank:

Have they given you instructions on returning the product and the refund? This should have been done on their end by now. Please let me know.

**From:** MULLIGAN Joan (Canberra) [<mailto:Joan.Mulligan@canberra.com>]

**Sent:** Friday, October 28, 2016 1:18 PM

**To:** Daly, Eric <[Daly.Eric@epa.gov](mailto:Daly.Eric@epa.gov)>

**Cc:** Francisco Rodriguez <[frodriguez@gesoncall.com](mailto:frodriguez@gesoncall.com)>

**Subject:** RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Good afternoon Eric and Frank,

I received a call from Frank yesterday – he would like to return the cryo-cycle collar – he stated the EPA should purchase it for Guardian Environmental.

Could you check if the EPA will be purchasing this collar – if so I can credit Frank's credit card and bill the EPA's credit card and it's a done deal.

Please advise.

By the way we did receive word from Fed-X as to why this delivery did not make it to you on Saturday morning.

*Per Express Ops Mgmt:*

*It was not delivered on Saturday because it did not make it to the ramp on time to make the plane.*

*The reason it did not make the plane on time is because the driver was delayed in the Meriden area due to a major fatal traffic accident*

*that closed the highway from 5 PM on Friday until 9 PM that night. We did all we could to get the station freight to the ramp on-time,*

*this route was caught up in all of the residual traffic from the accident as it was right in his pickup area.*

**From:** Daly, Eric [<mailto:Daly.Eric@epa.gov>]

**Sent:** Friday, October 21, 2016 2:39 PM

**To:** MULLIGAN Joan (Canberra); Francisco Rodriguez

**Subject:** USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part

ASAP

**Importance:** High

Thanks Joan. I have copied my GES Contractor lead, Frank Rodriguez. Is there a way for us to pick this up locally? Either way, Frank you are authorized to work with Joan to process this order.  
Thanks

Regards,

Eric M. Daly  
On-Scene Coordinator/Radiological Response Specialist  
US Environmental Protection Agency- Region II

ERRD/RPB/PPS  
2890 Woodbridge Avenue  
Edison, NJ 08837  
[daly.eric@epa.gov](mailto:daly.eric@epa.gov)  
908-420-1707

"We must, indeed, all hang together, or assuredly we shall all hang separately", Benjamin Franklin

**From:** MULLIGAN Joan (Canberra) [<mailto:Joan.Mulligan@canberra.com>]  
**Sent:** Friday, October 21, 2016 2:34 PM  
**To:** Daly, Eric <[Daly.Eric@epa.gov](mailto:Daly.Eric@epa.gov)>  
**Cc:** RAIMONDI Jeffrey (Canberra) <[jeffrey.raimondi@canberra.com](mailto:jeffrey.raimondi@canberra.com)>  
**Subject:** RE: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Good afternoon Eric,

Please find the attached quote per your request – for expedience sake I used the EPA's Sold

to number as GES is not in our system. When the order is placed we can add them.

Contact me if you have questions.

Regards.

Joan Mulligan

**MIRION TECHNOLOGIES (CANBERRA) INC**

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[joan.mulligan@canberra.com](mailto:joan.mulligan@canberra.com)

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**From:** Daly, Eric [<mailto:Daly.Eric@epa.gov>]

**Sent:** Friday, October 21, 2016 12:40 PM

**To:** MULLIGAN Joan (Canberra)

**Subject:** RE: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

**Importance:** High

Hi:

I am a Federal On-Scene Coordinator at a removal action site in Niagara Falls. My EPA contractor (Guardian Environmental Services) will be purchasing the part for the site. So I am not sure what information you need from GES as well since the funding will go through them.

My contact information is below. That is my EPA office.

Eric M. Daly

On-Scene Coordinator/Radiological Response Specialist  
US Environmental Protection Agency- Region II

ERRD/RPB/PPS  
2890 Woodbridge Avenue  
Edison, NJ 08837  
[daly.eric@epa.gov](mailto:daly.eric@epa.gov)  
908-420-1707

However, I am at a removal site in Niagara Falls, NY. The shipping address:

9626 Niagara Falls Boulevard

Niagara Falls, NY 14304

**From:** MULLIGAN Joan (Canberra) [<mailto:Joan.Mulligan@canberra.com>]  
**Sent:** Friday, October 21, 2016 9:29 AM  
**To:** Daly, Eric <[Daly.Eric@epa.gov](mailto:Daly.Eric@epa.gov)>  
**Cc:** ARRINGTON Sarah (Canberra) <[sarah.arrington@canberra.com](mailto:sarah.arrington@canberra.com)>  
**Subject:** RE: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Good morning Eric,

I will be assisting you the rest of the way here...

I am trying to process a formal quote for you – Could you tell me your main offices' location? I cannot locate an EPA office in Niagara Falls, NY in order to enter a quote in our system.

We do have this material in stock – I am in the process of ensuring one of these will be able to ship to you and is not allocated to another customer.

Please advise and thank you.

**From:** ARRINGTON Sarah (Canberra)  
**Sent:** Friday, October 21, 2016 8:51 AM  
**To:** MULLIGAN Joan (Canberra)  
**Subject:** 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP  
**Importance:** High

Hi Joan,

Eric Daly with EPA (Niagara Falls, NY) needs a formal quote for (1) 7071985 CRYO-CYCLE RTV COLLAR, and he would like to purchase 1.

Customer needs to know how soon he can get the part as he needs it very soon.

I gave him the verbal price of \$1,330.00 (not including freight charges), but he said

a formal quote would be good too.

**Eric Daly:**

**908-420-1707**

[daly.eric@epa.gov](mailto:daly.eric@epa.gov)

Thanks.

Best Regards,

Sarah

**Sarah E. Arrington**

*Customer Service Administrative Coordinator –*

*Software Librarian*

<image001.png>

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